

# Stay informed about your dental benefits with member portal

Member Portal is designed to give you 24/7 access to important information regarding your dental benefits.

Use this secure online tool for access to eligibility information, current benefits information, claims information and more.

Once you have logged in to Member Portal, remember to sign up for electronic delivery of Explanation of Benefits (EOB) statements by checking the “Paperless Preferences” box. You will be able to view your EOBs online and print copies when necessary.

All users must first register to gain access to the Member Portal. Privacy of your online benefit information is assured through highly secure encryption technology.

## Get started today

1. Visit [www.memberportal.com](http://www.memberportal.com).
2. Log in.

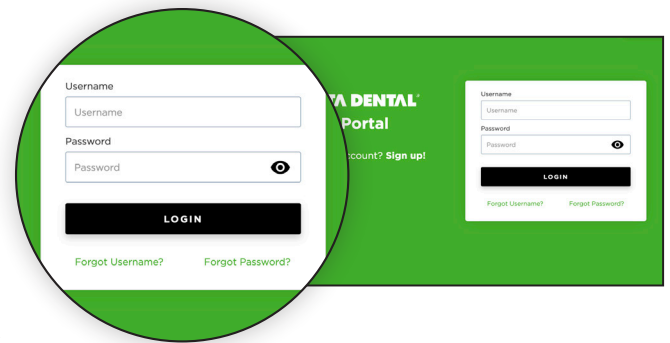
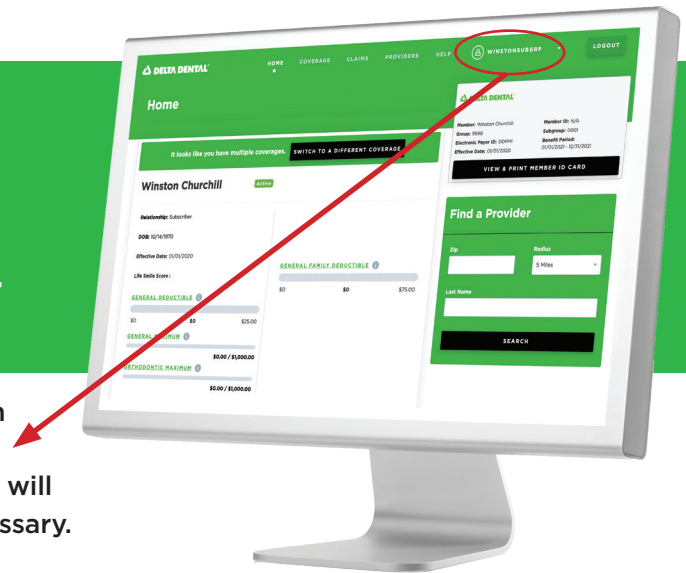
**NOTE:** Member Portal has replaced Consumer Toolkit®. If you currently have a Consumer Toolkit account, your username and password for Consumer Toolkit will work for Member Portal.

- If you have already registered, enter your credentials and click the “Login” button.
- If you are new to Member Portal, click the “Sign up!” link to register.

**NOTE:** You will need the subscriber’s (the person whose name is on the benefit package) member ID. The member ID is an assigned number unique to the subscriber. In most cases, the member ID is the same as the subscriber’s Social Security number.

3. Complete required fields and follow the on-screen instructions.
4. Select your own username and password to access the site.

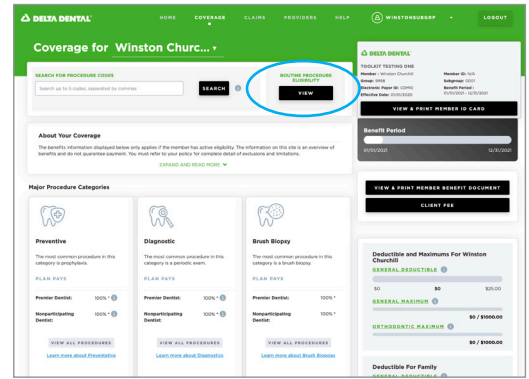
Additional help can be accessed through the Help menu within Member Portal. If you need further assistance, call Toolkit Support at 866-356-0301.



# Member Portal features

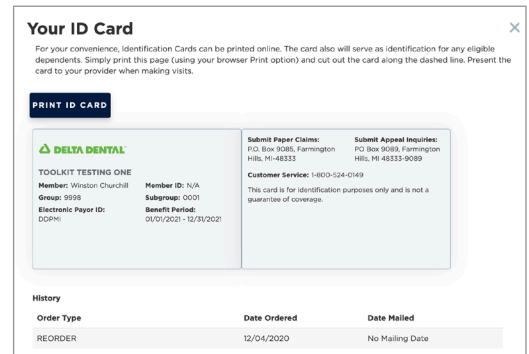
## Find your benefits

Confirm eligibility and review benefits by clicking the **Coverage** link at the top.



## Print ID card

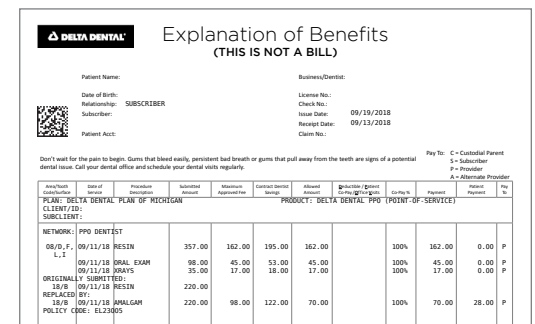
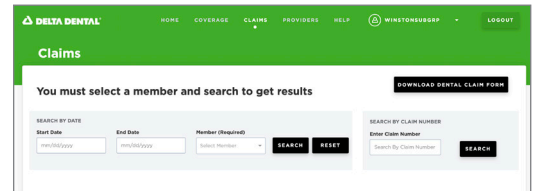
View and print your ID card 24/7 by following the **Print ID Card** link.



## View your EOBs

Review and print EOBs by clicking the **Claims** link and entering the dates and patient's name.

Sign up for electronic delivery of EOBs statements by checking the **"Paperless Preferences"** box.



## Find a dentist

Use the **Find a Provider** link to select your Delta Dental network and find a participating dentist near you.

*Nationwide, three out of four dentists participate in of Delta Dental networks, which means members have lots of choices nearby.*

